

ISO 22396 – Guidelines for information exchange between organizations

The landscape of risk has changed for all actors in the society, enterprises, public organizations, political bodies and individuals have become more interconnected and interdependent, resulting in risks to overlap and cross boundaries. The increasing number of critical societal infrastructures or services that are privately managed or owned sets new requirements on cooperation and information exchange for capacity building purposes. It is now critical to involve private enterprises when developing mechanisms for increased coping capacity, experience and knowledge exchange.

The objective of collaboration is to identify and initiate actions that may help to increase security and reduce vulnerability. Moreover, information exchange on possible liabilities, risks and vulnerabilities can enhance effectiveness and efficiency of the organizations.

The scope of the standard:

This international standard provides guidelines for information exchange, through using principles, a framework and a process.

It seeks to create mechanisms for information exchange by which a participating organizations can learn from other's experiences, mistakes and successes.

It can be used to guide the maintenance of the information exchange arrangement in order to increase commitment and engagement. It provides measures that enhances the participating organizations capability to cope with disruption risk.

This international standard can be used by private and public actors in need of guidance for how to set up conditions for information exchange.

This international standard does not cover technical aspects, but focuses on methodology issues.

Are you interested to be a part of the development of this standard?

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How the standard is developed:

The standard is categorized in three categories:

Principles:

The main principles behind the standard are:

- Information exchange creates and protects value.
- Information exchange is founded on mutual benefit
- Information exchange requires a give and gain perspective.
- Information exchange is based on trust and the willingness to exchange sensitive information.
- Information exchange is a basis for informed decision-making.
- Information exchange is systematic, timely and structured.
- Information exchange is an integrated part of everyday work.
- Information exchange is based on continual improvement.

Framework:

The framework is developed according to following components:

- Mandate and commitment
- Understanding the context
- Designing and establishing framework
- Implementation
- Monitoring and review
- Continual improvement

Process:

The process suggest following arrangements:

- an mechanisms where an organization can learn from others inputs, successes, mistakes and experiences,
- embedded in the organizations general processes of operations,
- customized and optimized for each organizations conditions,